

## csI x NETVIGATOR 5G Home Internet – Collection Notice

### Collection Arrangement

Please present the SMS and your HK Identity Card within the date indicated in the SMS to collect one (1) csI x NETVIGATOR 5G Home Internet Router together with its accessories / parts (collectively, the “Router”) at one of the following collection locations listed below.

### Third Party Collection

You may authorise an adult to collect the Router on your behalf. To do so, your representative must, at the time of collection of the Router, present to our staff at the collection location (1) a Third Party Authorisation Form (see Appendix) duly completed by you; (2) a photocopy of your (the registered customer’s) HK Identity Card; and (3) the Representative’s HK Identity Card, within the collection period.

Your Representative may only be allowed to act on your behalf to collect the Router. Any issues relating to your service or service contract can only be handled by you, the registered customer.

### Address of Collection Locations

HKT Service Centre	2/F csI shop, 22 Yee Wo Street , Causeway Bay 銅鑼灣怡和街 22 號 csI 店 2 樓
	<p><b><u>Opening Hours</u></b>            Mon to Sat : 10:30 – 20:00            Sun and Public Holidays: Closed</p>
HKT Shop (Redemption only)	Unit 1720-21, Level 17 Tower II, Grand Central Plaza Shatin (MTR Shatin exit B, Next to IKEA) 新界沙田新城市中央廣場 2 座 17 樓 1720-21 室
	<p><b><u>Opening Hours</u></b>            Mon to Sat : 10:00 – 19:30            Sun and Public Holidays: Closed</p>
HKT Shop (Redemption only)	Shop A, G/F, Chek Wing Court, No.175 Castle Peak Road, Yuen Long, NT 新界元朗青山公路 175 號澤榮閣地下 A 號舖
	<p><b><u>Opening Hours</u></b>            Mon-Sun and Public Holidays: 10:00 - 21:00</p>
HKT Shop (Redemption only)	Shop G127-G128, G/F., Tuen Mun Town Plaza, Phase I, Tuen Mun, NT 新界屯門市廣場第一期地下 G127-G128 號商店
	<p><b><u>Opening Hours</u></b>            Mon-Sun and Public Holidays: 10:30 - 21:30</p>

### Return Arrangement at Service Termination

You will receive an SMS reminder of equipment return after termination of the csl x NETVIGATOR 5G Home Internet Service. Please return the csl x NETVIGATOR 5G Home Internet Router together with its accessories / parts in clean and working condition within 14 days from the service termination date, otherwise you will be liable to the relevant prevailing Fees for Lost or Damaged Equipment. For your information, the current chargeable fees are listed below. If you have any questions, please call our Consumer Service Hotline at 1000.

Lost / Damaged Item	Fee
Main body of csl x NETVIGATOR 5G Home Internet Router	HK\$1,900
Power Adapter	HK\$1,900
SIM Card	HK\$200

Appendix

**csl x NETVIGATOR 5G Home Internet – Third Party Authorisation**

If you, the Registered Customer, would like to authorise a Representative to collect the csl x NETVIGATOR 5G Home Internet Router on your behalf, your Representative must present (1) **the original of this Third Party Authorisation Form duly completed**, (2) **a photocopy of your HKID card**; and (3) **the Representative's HKID card** at the time of the collection.

Registered Customer \*: \_\_\_\_\_

\* Mandatory Fields

HKID No.\* (1st 4 digits\*) :     XXX

Official Use: Verified

I, the Registered Customer, have read and agreed to be bound by the below terms and conditions and authorise the following person as my Representative to collect the aforesaid Router on my behalf.

XXX

\_\_\_\_\_  
 Representative's Name\*

\_\_\_\_\_  
 Representative's HKID No.  
 (1st 4 digits)\*

\_\_\_\_\_  
 Registered Customer's Signature\*

**Terms and Conditions:**

1. csl x NETVIGATOR 5G Home Internet Router not collected within the specified period will be forfeited and customers will not be compensated.
2. Hong Kong Telecommunications (HKT) Limited will base on the condition of the equipment upon receipt to determine whether any damaged or lost equipment charges are chargeable to you.
3. A registered customer's representative may only be allowed to act on his / her behalf to collect the Router. Any issues relating to the service or service contract must only be handled by the registered customer or his/her authorised immediate family member.
4. In case of disputes, the decision of Hong Kong Telecommunications (HKT) Limited shall be final, binding and conclusive.
5. **Personal Information Collection Statement:** The personal data and other information (collectively, "Data") that are provided under this Form are collected, used and retained by the relevant service provider(s) of the relevant service, being one or more of the members of the Group (being, HKT Limited and PCCW Limited and their respective subsidiaries, affiliates and associated companies), including but not limited to Hong Kong Telecommunications (HKT) Limited, in accordance with the requirements of the Personal Data (Privacy) Ordinance (Chapter 486 of the Laws of Hong Kong), other applicable laws, rules and regulations relating to data privacy and the Privacy Statement of the HKT Group ([www.hkt.com/legal/privacy.html](http://www.hkt.com/legal/privacy.html)) and of the PCCW Group ([www.pccw.com/legal/privacy.html](http://www.pccw.com/legal/privacy.html)) (collectively, the "Privacy Statement"). The applicable terms and conditions of the relevant service, the Privacy Statement, and this Personal Information Collection Statement all apply to and govern our collection, use and disclosure of your Data. Your Data is collected, may be used or maintained by and/or disclosed, at all times to the extent permitted under applicable laws, rules, regulations and licence requirements, to affiliates and/or related companies of the Group, their respective agents (including debt collection agent) and business partners (or their contractors, sub-contractors and/or consultants), and/or applicable regulatory bodies or governmental authorities for purposes in connection with the relevant service, including without limitation processing this Form and complying with applicable laws, rules, regulations and licence requirements. You are entitled to access, correct or enquire about the Data held by us about you. If you wish to access, correct or enquire about any Data held by us about you, please mail to GPO Box 9896 or via email to: [privacy@pccw.com](mailto:privacy@pccw.com).